



rail | service line

Service solutions
for railway applications

Service Your Power

Sustainable service solutions for rail vehicles

Energy systems for passenger transport as well as driverless transport systems are often exposed to extreme stress through varying operating and use conditions and environmental influences. Therefore, these applications need a strategy which is adapted to the individual use in order to assure the availability of energy and to avoid unnecessary costs.

HOPPECKE service stands for a first class customer service. Highest quality and permanent accessibility are our standards.

Competence

- Everything from a single source, direct from manufacturer
- Qualified technicians with latest equipment
- Quick response times and high availability
- Professional asset management

Sustainability

- Guaranteed long-term availability of spare parts
- Availability of service for the complete life cycle
- A trustworthy partner for long-lasting investment goods
- Highest availability of batteries and energy supply systems

Internationality

- Available worldwide, reachable locally
- Service and spare part availability throughout the entire area
- Professional handling of international projects
- Uniformed high standard of service, worldwide

Compliance

- Compliance with your local occupational safety and environmental regulations
- Ensuring inspection dates and deadlines
- Proper disposal
- Certificated and well trained staff

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Lifecycle Services

HOPPECKE Service offers you tailor-made service packages for all common battery technologies, individual energy management as well as LCC consulting. Professional maintenance and overhaul of your energy systems extend the life, reduce costs and increase availability.

Data entry,
Evaluation,
Analysis

Refurbish-
ment,
Modernization

Maintenance,
Repair,
Replacement,
Disposal

Consignment,
Installation,
Commissioning

The purchase costs of an energy supply system are generally easy to calculate and are recognized early. The subsequent costs, such as energy, personnel and service costs, which arise in the course of the lifecycle of the product, however, depend to a large degree on the operating and use conditions as well as the maintenance habits. These costs are typically estimated via RAMS/LCC analyses at project commencement. In order not to experience costly surprises, the choice of the right service partner is of utmost importance. Choose HOPPECKE as producer of your energy system to optimize your Life Cycle Costs (LCC). With us you avoid unnecessary downtimes and unexpected additional costs, you are entitled to full manufacturer's warranty and you ensure investment protection through a longer life and the preservation of the value of your system.





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Smart Services

Energy is becoming increasingly a key success factor. Lack of energy leads to an unplanned shutdown, the incorrect usage may lead to major expenditure costs. The proper and efficient use plus correct maintenance secures your investment and the sustainable running of the complete energy system for the lowest possible LLC.

Our rail | service line ensure the continuous operational readiness whenever required of your energy systems. With rail | optimizer, we provide a range of smart services to secure continuous energy availability with sustainable and optimized usage.

rail | care

From our broad service portfolio, which ranges from maintenance contracts to full service solutions, including reconditioning of your batteries, we offer you highly customer specific service packages. For rail-bound applications we offer "on car" as well as "off car" service in your depot, depending on your requirements.

- care classic
- care advanced
- care premium

rail | refurbishment

Professional refurbishment and updating of your energy system for a second life cycle.

- Updating the system technology
- Reconditioning of the batteries
- Extending the lifetime of your system
- Optimizing Life Cycle Costs

rail | advice

inspect

Highest transparency of your processes and your system through our rail | control unit and the individual analysis of the data by our experts.

- Analysis of operational data, creation of utilization reports
- Optimization of your processes
- Derivation of an individual predictive maintenance plan
- Optimization of your charge management
- Avoiding down-times, increasing availability
- Increasing operational safety

rail | advice

academy

Comprehensive trainings for your customer specific solutions.

- Trainings for users, operators and decision makers.
- Basic training for all types of battery technologies
- Customized trainings for the maintenance of your system.

system

- Professional consulting and support for the commissioning, system integration, operation and system optimization.

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